

Hands-On

# Avaya Modular Messaging

Basic System Administration



## Course Description

This course provides training on entry-level skills on how to perform basic system administration activities using Avaya Modular Messaging. The course includes lecture sessions explaining the various features and functions, plus hands-on activities to develop skills in using the administration tools available with Modular Messaging.

## Students Will Learn

- Introduction to Modular Messaging MAS & MSS
- Accessing the system
- Adds, moves and changes - including adding a mailbox and re-setting mailbox passwords.
- Review of class of services
- Operational history view - tracing of activities
- Mailbox Manager - basic overview
- Overview of the voicemail system configuration
- Port Monitor reports
- Backing up the System
- System alarms
- Basic system maintenance
- Applying patches
- Windows and Avaya MM
- Overview of subscriber options and web subscriber options
- Common features
- Backing up translations
- Coverage paths
- Logging off

## Target Audience

This course is designed for new modular messaging system administrators and those system administrators who need a refresher.

## **Prerequisites**

None

## **Course Outline**

To be determined per the customer/client.

## **Delivery Method**

Instructor-Led with numerous Hands-On Lab activities.

## **Equipment Requirements**

**(This apply's to our hands-on courses only)**

BTS always provides equipment to have a very successful Hands-On course. BTS also encourages all attendees to bring their own equipment to the course. This will provide attendees the opportunity to incorporate their own gear into the labs and gain valuable training using their specific equipment.

## **Course Length**

2 Days