

Hands-On

Avaya Modular Messaging

Advanced System Administration



Course Description

This course builds on the Avaya Modular Messaging basic system administration and will allow the attendees to build more complex caller applications and undertake more complex system administration functions. This course involves call flow design and implementation from the voicemail system perspective. Case studies are included in this course.

Students Will Learn

- Remote-based access control
- Mailbox Manager - advanced features
- Setting system time / NTP Server
- Enhanced list set up and administration
- Setup and use of broadcast messages
- Privacy enforcement
- Caller applications
- Recording of greetings
- System maintenance
- Shutdowns and reboots

Target Audience

Personnel with modular messaging system administration responsibilities who need to develop more in-depth skills in the administration of their voicemail system.

Prerequisites

Participants need to have a thorough understanding of basic modular messaging system administration.

Course Outline

To be determined by Customer/Client.

Delivery Method

Instructor-Led with numerous Hands-On Lab Activities.

Equipment Requirements

(This apply's to our hands-on courses only)

BTS always provides equipment to have a very successful Hands-On course. BTS also encourages all attendees to bring their own equipment to the course. This will provide attendees the opportunity to incorporate their own gear into the labs and gain valuable training using their specific equipment.

Course Length

2 Days